



**North Carolina Association
for Healthcare Quality**

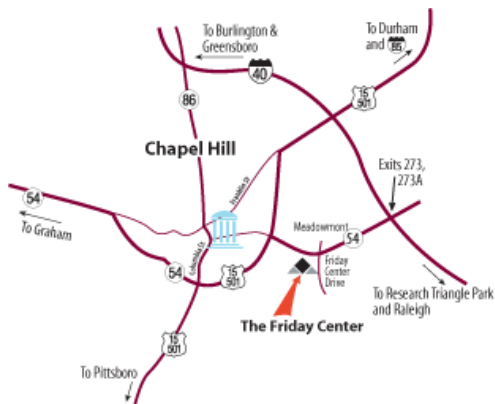
HEALTHCARE PROFESSIONALS DEDICATED TO DELIVERING THE BEST OF CARE

NCAHQ's Mission

To promote excellence,
professionalism and
continuous improvement
in healthcare quality

**We hope you
can attend!**

See you there~



**North Carolina Association
for Healthcare Quality**

HEALTHCARE PROFESSIONALS DEDICATED TO DELIVERING THE BEST OF CARE

2012 CONFERENCE

*Accountable Care-
Transformation*



APRIL 12 - 13, 2012



**FRIDAY CENTER for
CONTINUING EDUCATION**

100 Friday Center Drive
Chapel Hill, NC 27599-1020

919-962-3000

Toll-free 866-441-3683



CONFERENCE SPEAKERS

This activity will be submitted to the National Association for Healthcare Quality for CPHQ CE credit.

Thursday 7:30am-5:00pm

Continental breakfast & lunch included

Generational Change

Joan Evans, PT, MBA

Vice President, People Development
Cone Health System, Greensboro, NC

Health Reform Update: What Do I Do Now?

Danielle Lloyd, MPH

Senior Director, Reimbursement Policy
Premier, Inc., Washington, D.C

Superwoman-The Graduate Course

Laura Hamilton, CSP

Laura Hamilton Seminars, Inc, Winston Salem, NC

Hospital Peer Review OPPE/FPPE

Thomas Zweng, MD

Senior Vice President of Medical Affairs
Presbyterian Healthcare, Novant Health, Charlotte, NC

The Physician Credentialing Process

Sharon Humphreys, CPMSM, CPCS

Senior Director Novant Health Credentialing & CVO
Presbyterian Healthcare, Novant Health, Charlotte, NC

Friday 7:30am-12:15pm

Continental breakfast included

Safe Med

Terri Cardwell, BSPHARM, PHARM D, MHA

Director, Safe Med Program
Novant Medical Group, Novant Health, Charlotte, NC

Enhancing Experiences in Care with Patient and Family Advisors

Kathy Dutton

Senior Administrator
Pitt County Memorial Hospital, Greenville, NC

Executing on Change

Brent Lemonds, MS, RN, EMT-P, FACHE

Administrative Director
Vanderbilt University Hospital, Nashville, TN

Patient Safety Organizations in the Acute Care and Transitional Practice Care Setting

Nancy Schanz RN, MA, MBA, MHA

Director, Patient Safety Organization
NC Center for Hospital Quality and Patient Safety, Cary, NC



**Early Bird
begins Jan 1st!**

Accommodations available at
Courtyard Marriott
100 Marriot Way
Chapel Hill, NC 27517
919.883.0700
\$109 per night until 3/11/12



EARLY BIRD Registration Thru 3/1/2012

NCAHQ Members:

One-Day Registration: Thursday.....\$150
One-Day Registration: Friday.....\$100
Two-Day Registration.....\$225

Non-Members:

One-Day Registration: Thursday.....\$200
One-Day Registration: Friday.....\$150
Two-Day Registration.....\$325

Join or Renew:

One-Day Registration: Thursday.....\$210
One-Day Registration: Friday.....\$160
Two-Day Registration.....\$285

Registration After 3/1/2012

NCAHQ Members:

One-Day Registration: Thursday.....\$175
One-Day Registration: Friday.....\$125
Two-Day Registration.....\$275

Non-Members:

One-Day Registration: Thursday.....\$225
One-Day Registration: Friday.....\$175
Two-Day Registration.....\$375

Join or Renew:

One-Day Registration: Thursday.....\$235
One-Day Registration: Friday.....\$185
Two-Day Registration.....\$335

**Registration information available on
the NCAHQ website:
www.ncahq.org**

**Questions? Contact Antoinette Stein at
acstein@novanthealth.org**