



North Carolina Association
for Healthcare Quality

HEALTHCARE PROFESSIONALS DEDICATED TO DELIVERING THE BEST OF CARE.



Transforming the Future of Quality & Healthcare

March 26-27, 2015 Friday Center, Chapel Hill, NC

Registration:

<http://www.ncahq.org/education/annual-education-conference>

This program brings together local and national experts to discuss effective ways to transform the future of quality and healthcare.

Ready to take the CPHQ Exam?

NCAHQ is sponsoring the CPHQ Review Course is on March 25, 2015. Space is limited so register quickly! Information is available on the NCAHQ website: www.ncahq.org

FREE Networking Event:

Thursday evening from 5-7pm.

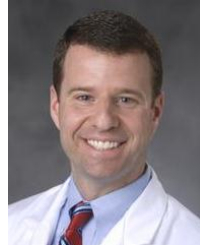
Meet new colleagues, enjoy light hors d'oeuvres and have some *fun!*

This activity will be submitted to the National Association for Healthcare Quality for CPHQ CE credit.

Speakers



Bryan Sexton, PhD
Duke University Health System, Durham, NC
“Signature Strengths & Resilience 2.0”



Thomas Owens, MD
VP for Medical Affairs and CMO
Duke University Health System
“Transforming Our Future:
the Duke Medicine Experience”



Rich Schlentz
“Your Employees Have Quit,
They Just Haven’t Left”



Brian Floyd, MBA, RN
Executive Vice President
Vidant Medical Center
“Crossroads in Care Delivery”



Brent Anthony, MBA
Principle Partner
BDA Health Solutions



Don Bradley, MD, MHS-CL
Duke Community and Family Medicine
Assoc. Consulting Prof.; Sr Advisor- Practical Playbook
“Sparking Practical Insight into Our
Communities”



Deborah Manzo, MD
Performance Excellence Program Coach
NC State Industrial Extension
“Change Leadership”

Thursday March 26, 2015 - Agenda

7:30 – 8:30	Registration and Breakfast
8:30 – 8:40	Welcome
8:40 – 9:40	Signature Strengths & Resilience 2.0
9:40 – 10:40	Transforming Our Future: the Duke Medicine Experience
10:40 – 11:00	Break with Vendors and Posters
11:00 – 11:30	Town Hall Meeting
11:30 – 12:30	Your Employees Have Quit, They Just Haven’t Left
12:30 – 1:15	Lunch and Networking
1:15 – 2:15	Crossroads in Care Delivery
2:15 – 3:30	Breakout Sessions A. Poster Presentations B. Sparking Practical Insight into Our Communities C. What’s New in the Vendor Market?
3:30 – 3:45	Break with Vendors and Posters
3:45 – 4:45	Change Leadership
4:45 – 5:00	Closing Remarks
5:00 – 7:00	Networking Event

Friday March 27, 2015 – Agenda

- 7:30 – 8:00 Registration and Breakfast
- 8:00 – 9:00 NAHQ Update
- 9:00 – 10:00 Population Health Management

10:00 – 10:10 Break with Vendors

10:10 – 11:10 Update from Washington

11:10 – 12:40 Healthcare Reform Panel Discussion

1. **Dr. Brian Caveney**, Blue Cross Blue Shield
2. **Dr. David Cook**, Novant Health
3. **Dr. Tom Wroth**, Community Care of North Carolina
4. **Nancy Claflin**, former NAHQ President and CPHQ Review Course Trainer
5. **Dr. James Hunter**, Chief Medical Officer, Carolinas Healthcare System

12:40 – 1:00 Closing Remarks

Speakers

Lenard Parisi, RN, MA, CPHQ, FNAHQ

Immediate Past President NAHQ
Vice President Quality Management
Metropolitan Jewish Health System
“**NAHQ Update**”



David Cook, MD

Founder and Medical Director
Lakeside Family Physicians
SVP of Pop. Health & Value Based Care
Novant Health Medical Group



“**Population Health Management**”

Danielle Lloyd, MPH

Vice President Policy Development and Analysis
Premier, Inc.

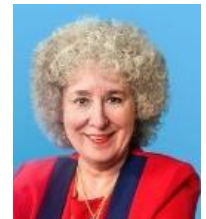
“**Update from Washington**”



Additional Panelists:

Nancy Claflin

Former NAHQ President
CPHQ Trainer



Brian Caveney, MD

VP and Medical Director
Blue Cross Blue Shield NC



Tom Wroth, MD

Community Care of North Carolina



James C. Hunter, MD, MBA

Chief Medical Officer
Carolinas Medical Center



EARLY BIRD Registration up to 2/16/2015

	Before	After
NCAHQ Members:		
One-Day Registration: Thursday.....	\$150	\$175
One-Day Registration: Friday.....	\$100	\$125
Two-Day Registration.....	\$225	\$275
Non-Members:		
One-Day Registration: Thursday.....	\$200	\$225
One-Day Registration: Friday.....	\$150	\$175
Two-Day Registration.....	\$325	\$375
Join or Renew:		
One-Day Registration: Thursday.....	\$210	\$235
One-Day Registration: Friday.....	\$160	\$185
Two-Day Registration.....	\$285	\$335
CPHQ Review Course:		
Review Course March 25th.....	\$175	\$175
Student and Retiree membership rates	\$ 30	

Cancellation policy: Attendees cancelling 3 days or more prior to the conference (by March 23, 2015) will receive a full refund of their registration fee minus a \$25 processing fee.

Attendees cancelling less than 3 days prior to the event (after March 23, 2015) will receive no refund of their registration fee.

Questions?

Amy Harris Nordo amy.nordo@duke.edu

Lana Brunk lbrunk@vidanthealth.com

Ready to take the CPHQ Exam?

<http://www.ncahq.org/education/annual-education-conference>

Price for CPHQ Review Course does not include *Q Solutions* book set.

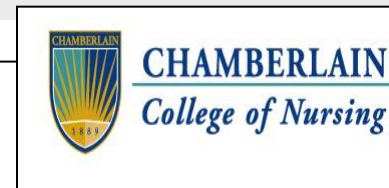
Please purchase prior to course review *Q Solutions 3rd edition Set* available at:

<http://apps.nahq.org/Store/ProductDetails.aspx?productId=695>

Hotel Accommodations: Marriott Courtyard Chapel Hill

- Check-in: Wed Mar 25, 2015
- Check-out: Fri Mar 27, 2015
- Special rate available until:
Sunday, February 22, 2015

NCAHQ Hotel Block links: "NCAHQ Block 2015"
www.marriott.com/RDUCH



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